

### SUGGESTED TRIP ITINERARY

August 29, 2024 - September 10, 2024

**Clients: Riley Palmer** 

# DEEP PASSION FOR CROATIA AND EASTERN EUROPE!

If your Mediterranean fantasies feature balmy days by sapphire waters in the shade of ancient walled towns, Croatia is the place to turn them into reality.

Don't just listen to what they say. Go. Explore. Enjoy.

Thank you very much for giving us the opportunity to be your local host in Croatia and/or Eastern Europe during your vacation. Based on your preferences given by your travel consultant we put together itinerary for your upcoming trip and we truly hope it is just to your liking, if not let us know and we will be more than happy to make any revisions to meet your budget, type of travel, and/or preferences.

Before you read your suggested itinerary, we would like you to know the following information about this proposal and the services that you are getting on the destination during your stay:

- 1. This is just the draft and further customization is possibly as per your requests. Please give comments to your travel consultant and we will make sure to further customize and adopt the trip towards your further ideas and wishes.
- 2. The given price is the price based on the inclusions mentioned under "price includes" section and based on current availability. No space is reserved or held until we receive the down deposit needed to secure your space. Since this is the first draft, please talk to your agent if the given is under or above your travel budget. By making changes in rooms, hotels, transfers, tours, and guides the price can be adopted to your desired budget.
- 3. By booking this trip you are getting your own personal 24/7 concierge service for any help along the way. Concierge offers you the flexibility to tweak the itinerary on the spot, add on activities along the way, get any restaurant recommendations and reservations. Also, the concierge will make sure your trip runs smoothly without any issues prechecking your hotels and transfers. If there are any delays, the concierge will let you know so you are aware of it ahead of time. Concierge will be assigned to you 45 days prior to your arrival and you can get in touch with her/him before your trip if you have any questions about the trip or just to say hi and get comfortable with the person who will be your best local friend on the destination.
- 4. Private car transfers on the destination are always done with 2 years old vehicles or newer and all drivers speak English. In all vehicles there will be refreshments available and majority have the wi-fi free of charge for you to use.
- 5. All our guides are licensed, hand selected and have passed our internal vetting and training, so you can be certain that you are always getting the best guides in each location. They all perfectly speak your language.
- 6. All offered accommodation is pre-checked by our team and both the rooms and the service and staff met our criteria to offer you the best possible hospitality during your stay.
- 7. When availability allows, our guests always get priority check in and late check out, this is strictly based on the availability but if there is the possibility, we will make sure to have it arranged for you

# **DAY 1**WELCOME TO DUBROVNIK

**Welcome to Dubrovnik - the pearl of the Adriatic!** Dubrovnik lies in the extreme south of Croatia, basking in glorious Mediterranean sunshine for much of the year.

A fairytale city of beautiful Baroque, Gothic and Renaissance churches, aristocratic palaces, red-roofed townhouses, magnificent monasteries and fascinating history.

Dubrovnik's old town is known as one of the world's finest and most perfectly preserved medieval cities. One of the best views in the world is to be had from its monumental City Walls – be prepared to be amazed!

Wander the bustling boutiques, markets and bars, savor freshly-caught seafood while gazing out to sea at sunset; walk along the iconic walls, or take a cable car up to Mount Srđ for the most spectacular views in all of Dubrovnik.

Today a UNESCO World Heritage Site, the Old Town and its towering walls rise above a 13th-century main street that literally sparkles in the sun.

Upon arrival you have private transfer to your hotel, to relax and settle.

Welcome dinner in local restaurant.

AUGUST 29, 2024

**ARRIVAL IN DUBROVNIK** 

**ACCOMMODATION: VALAMAR DUBROVNIK, NNH 4\*** 

**MEALS: DINNER** 





### DAY 2

# MOSTAR HIGHLIGHTS EXPLORER & KRAVICE WATERFALL

The town of Mostar is a cultural center of the region and one of the most beautiful towns in Bosnia and Herzegovina.

From UNESCO-listed sites to charming local markets, there's something for everyone in Mostar. This sightseeing covers all of the most iconic sights of Mostar from the UNESCO-protected stećak- medieval tombstones to the famous Old Bridge which has been a UNESCO World Heritage Site since 2005 and of great value to the city ever since it was built in the 16th century by Ottomans.

The program is created authentically and focused on history, cuisine, coffee, monuments, tradition, handcraft, and culture. A cheerful and leisurely introduction to the history of Mostar and Bosnia and Herzegovina, with valuable information about how to enjoy the city with tips and stories that you'll want to know more.

Kravica Waterfall, often called Kravice, is one of the most precious jewels of Bosnia and Herzegovina, located about 40 km from Mostar city.

There's a slightly unreal Disney-esque quality to this outstanding natural attraction, where the Trebižat River plummets in a broad 25m-high arc into an emerald pool.

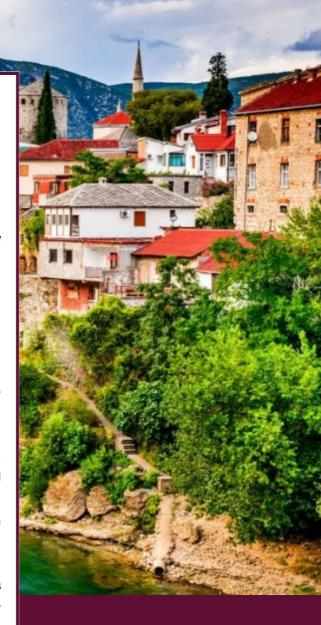
After the tour lunch in a local restaurant, and transfer back to hotel

AUGUST 30, 2024

MOSTAR HIGHLIGHTS EXPLORER

ACCOMMODATION: VALAMAR DUBROVNIK, NNH 4\*

MEALS: BREAKFAST, LUNCH







# **DAY 3**PICKLEBALL DAY IN DUBROVNIK

Whether you're a long-time pickleball enthusiast or someone looking to try a new and exciting sport, Dubrovnik's pickleball community is ready to welcome you with open arms.

Join in the fun, meet fellow players, and experience the joy of pickleball while savoring the beauty of this historic coastal city.

Enjoy your day!



#### AUGUST 31, 2024

**DUBROVNIK AT LEISURE** 

**ACCOMMODATION: VALAMAR DUBROVNIK, NNH 4\*** 

**MEALS: BREAKFAST** 



# **DAY 4**DUBROVNIK - MLJET ISLAND

First part of a day is reserved for pickleball. Afternoon private transfer to the port and embarkation.

Welcome on board of your cruiser yacht Aretha.

Embarkation is a blend of excitement and relaxation, with the welcome drink and snack offering a taste of the indulgence and hospitality. It's a perfect opportunity to start your cruise experience on a positive note, setting the stage for the adventure ahead.

Your first stop is island of Mljet, one of the Croatia's best loved islands and a paradise for anyone looking to get away from it all. Sailing approximately 2.5 hours.

A third of the northwestern part of Mljet island is a national park, featuring two inland lakes and miles of cycling and hiking trails. There are few residents, no large towns and only one major road that runs from north to south through the wooded landscape of pines, oak trees and macchia.

Upon arrival on Mljet, you can take a walk or go for swimming and snorkeling.

In the evening welcome dinner on board.

#### SEPTEMBER 1, 2024

**ARRIVAL ON MLJET ISLAND** 

**ACCOMMODATION: LUXURY MINI CRUISER YACHT ARETHA** 

**MEALS: BREAKFAST, DINNER ON BOARD, SNACK** 



### DAY 5

## MLJET ISLAND STAND-UP PADDLE ADVENTURE

MLJET ISLAND - KORČULA ISLAND

The best way to start a day on Mljet Island – stand up paddle adventure.

Forest-covered Mljet island is one of the Adriatic's most seductive and attractive islands. The western section of the island became a national park in the 1960s, putting the island on the tourist map. Visitors are drawn to Pomena, a small village with a harbor at the western end of the island.

Mljet is surrounded by stunning untouched nature, crystal clear waters and it is an absolute heaven for stand up paddling. So hop on to your board and discover all the hidden spots of Mljet on this private tour led by a local guide.

After the morning activity on Mljet Island, you sail to Korčula Island. Sailing lasts approximately 2.5 hours.

Upon arrival to Korčula we can organize a pickleball for half of your group, the other half can go for a Korčula town tour. In 1-2 hours they can switch.

After the tour and pickleball, we take you to local ranch Maha for a delicious dinner.

#### SEPTEMBER 2, 2024

MLJET ISLAND STAND-UP PADDLE ADVENTURE
ACCOMMODATION: LUXURY MINI CRUISER YACHT ARETHA
MEALS: DINNER, BREAKFAST ON BOARD, LUNCH ON BOARD



# DAY 6 SIGHTSEEING KORČULA TOWN & DINNER AT RANCH "MAHA"

#### MLJET ISLAND - KORČULA ISLAND

The private sightseeing covers the city higlights, giving a good overview of the Korčula town for the first time visitors. You'll get to see the emblematic landmarks and major sights of Korčula Old Town such as St Mark's Cathedral and other churches in the Old Town, the Bishop's Treasury, the Town Museum, the Icon Museum, as well as other interesting places including House of Marco Polo & Museum.

Korčula is also considered to be the birthplace of Marco Polo, and history and tradition are apparent when you walk along Korčula streets and squares. Visit the attractions up-close and take in the atmosphere, while your expert local guide provides you with all the information and stories about Korčula town and island itself.

We can organize pickleball for half of the group and Korčula town tour for other half. After 1-2 hours they can switch.

After the sightseeing, enjoy short panoramic drive to the local ranch "MAHA" in Korčula countryside where you'll have a traditional dinner. This local farm offers the opportunity to get the real feel of the island. Dine under the Croatian sky, surrounded by fragrant plants, romantic way to experience a full-blown slow food movement.

Private transfer to the port and overnight on cruiser yacht docked in Korčula.

#### SEPTEMBER 3, 2024

SIGHTSEEING KORČULA TOWN & DINNER AT RANCH "MAHA" ACCOMMODATION: LUXURY MINI CRUISER YACHT ARETHA MEALS: DINNER, BREAKFAST ON BOARD, LUNCH ON BOARD





### DAY 6

# **KORČULA ISLAND - VIS ISLAND & THE CAPTAINS DINNER**

In the morning we can organize pickleball in Korčula, afterwards you sail to Vis Island.

On your way to Vis enjoy the spots for swimming in crystal blue Adriatic sea.

The island of Vis is a pearl among the Croatian Adriatic islands, left untouched by the development of tourism for so many years. Due to its strategic location on the open sea, it served as a military zone for many years. Since the independence of Croatia, the island began opening slowly to the outside world, offering it's unique traditions, history, cultural heritage and natural beauty to visitors. It's slowly becoming one of the most popular tourist destinations in Croatia.

In the evening join the Captains dinner on board.

Overnight on your cruiser yacht docked in Vis.

Optional tours for the next day on Vis Island:

#1 VIS MILITARY TOUR

#2 MAMMA MIA TOUR

#3 VIS BIKING TOUR

#### SEPTEMBER 3, 2024

**ARRIVAL ON VIS ISLAND** 

ACCOMMODATION: LUXURY MINI CRUISER YACHT ARETHA
MEALS: BREAKFAST ON BOARD, LUNCH ON BOARD, DINNER ON
BOARD





# **DAY 7**OPTION #1: VIS ISLAND MILITARY TOUR

**VIS ISLAND - HVAR ISLAND** 

One option to start a day on Vis is military tour.

After 1945, Vis island was a major military base for the Yugoslav army. There are over 30 military sites around the island. Find out why Vis was called the "key of the Adriatic" on a private jeep safari tour. The tour of the island begins with a few historical facts from ancient times until the present.

After departing from Vis town, we'll take a tour of Tito's cave, the island's highest peak at Hum (587m), the former air force airport and the cricket field in Pliskopoje, as well as the George III fort above Vis Town, the former military base of Parja, and the submarine tunnel "Jastog" (Lobster).

When we return to Vis town you'll see the remains of a Greek cemetery and Roman bath house.

After the tour you sail to Hvar Island. Sailing approximately 2.5 hours.

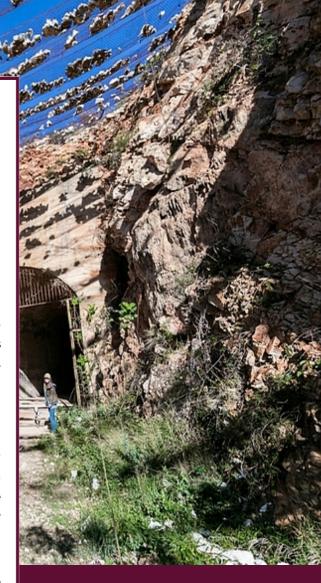
Overnight on cruiser yacht docked in Hvar.

SEPTEMBER 4, 2024

**VIS ISLAND MILITARY TOUR** 

**ACCOMMODATION: LUXURY MINI CRUISER YACHT ARETHA** 

MEALS: BREAKFAST ON BOARD, LUNCH ON BOARD







### **OPTION #2: VIS MAMMA MIA TOUR**

**VIS ISLAND - HVAR ISLAND** 

You can start a day with Mamma Mia tour.

Accompanied by a private local guide, you'll discover the stunning filming locations of the Mamma Mia 2 movie, located on the island of Vis.

At first glance, you'll understand why the filmmakers chose Vis: its nature is captivating, wild, and beautiful. Whether you're a movie fan or just visiting, you'll enjoy it as much as the perfect script and leading role!

After the tour you sail to Hvar Island. Sailing approximately 2.5 hours.

Overnight on cruiser yacht docked in Hvar.

#### SEPTEMBER 4, 2024

VIS MAMMA MIA TOUR

ACCOMMODATION: LUXURY MINI CRUISER YACHT ARETHA

MEALS: BREAKFAST ON BOARD, LUNCH ON BOARD



#### **OPTION #3: VIS BIKING TOUR**

**VIS ISLAND - HVAR ISLAND** 

One of the options to start a day at Vis Island is biking tour.

If you prefer a more active holiday or you're just a fan of cycling then you are on a right place.

The tour is tailor made for your level of experience, so if you want a bit of a challenge or something more casual, we can adapt the tour. This tour is of little effort only on one part of the trail. Throughout all our journey we'll cycle by the sea and enjoy the views on open sea, beaches, historical sights and a lot more.

Enjoy!

After the tour you sail to Hvar Island. Sailing approximately 2.5 hours.

Overnight on cruiser yacht docked in Hvar.

Optional tours for the next day:

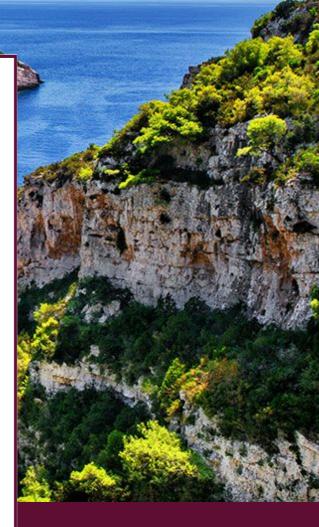
#1 OPTION: HVAR TOWN HIGHLIGHTS EXPLORER

#2 OPTION: HVAR BIKE & WINE TOUR

SEPTEMBER 4, 2024

VIS BIKING TOUR ACCOMMODATION:

**MEALS: BREAKFAST ON BOARD, LUNCH ON BOARD** 







### DAY 8

## **OPTION #1: HVAR TOWN HIGHLIGHTS EXPLORER**

**HVAR ISLAND - BRAČ ISLAND** 

The sunniest, the biggest, the oldest. Three most common superlatives used when describing island and town Hvar.

You start a day with private walking tour that covers the emblematic landmarks and major sights, giving a good overview of Hvar for first time visitors.

This private sightseeing with your local guide starts with a car transfer to the Fortress for the best view (and Instagram photo) of the town and Pakleni islands. Then we will return to the town center to really get to know Hvar.

These are some of the highlights: Sv. Stephen's square or Piazza, The Place where locals meet, living room of Hvar. Old streets and Benedictine nunnery, where nuns keep the secret of their unique handicraft which is now a part of UNESCO Cultural Heritage of Humanity – lace making of agave threads.

After the tour you sail to Brač Island passing Pakleni Islands where you will stop to enjoy swimming in beautiful crystal blue Adriatic.

In the evening we can reserve tables in Laganini beach bar in Bol, to enjoy the evening.

#### SEPTEMBER 5, 2024

HVAR TOWN HIGHLIGHTS EXPLORER
MEALS: BREAKFAST ON BOARD, LUNCH ON BOARD





## **OPTION #2: HVAR BIKE & WINE TOUR**

#### **HVAR ISLAND - BRAČ ISLAND**

Enjoy your morning in unforgettable adventure in the enchanting paradise of Hvar, Croatia, where nature's bounty awaits.

Your journey begins in the picturesque Stari Grad, renowned for its lush grapevines and olive groves, setting the stage for an epic exploration. Pedal through the UNESCO-listed Stari Grad Plain, an ancient Greek agricultural treasure trove, showcasing centuries of cultivation mastery.

Next, you'll venture to Vrboska, affectionately called "little Venice" due to its charming canals and quaint bridges that beckon you to explore its romantic alleys. As you continue your bike ride, be captivated by the breathtaking coastal views along the seashore, leading us to the delightful town of Jelsa.

Your gastronomic journey doesn't end there. You'll make a stop at a family farm on your way back, where you'll be treated to a traditional lunch crafted from organic ingredients, perfectly paired with local wines, offering an authentic taste of Croatian cuisine.

After the tour you sail to Brač Island passing Pakleni Islands where you will stop to enjoy swimming in beautiful crystal blue Adriatic.

In the evening we can reserve tables in Laganini beach bar in Bol, to enjoy the evening Overnight on cruiser yacht docked in Bol Brač

#### SEPTEMBER 5, 2024

HVAR BIKE & WINE TOUR ACCOMMODATION:

MEALS: LUNCH, BREAKFAST ON BOARD, DINNER ON BOARD





# **DAY 9**PICKLEBALL IN MILNA, BRAČ ISLAND

Today is pickleball day in Milna, Brač Island.

You have private bus transfer to Milna.

Although it is the largest island in Dalmatia, and the third largest island in the Adriatic Sea, Brač is small enough to be able to explore in its entirety in a day or two.

Brač is famous for its Golden Horn Beach in Bol, perhaps the best known and most beautiful beach in Croatia. It is great for watersports like surfing, diving, and windsurfing at the spectacular beach of Golden Horn with the mild-breeze climate that's perfect for such activities.

If you have a pleasure of finding yourself on this splendid island, be sure to visit some of the popular main attractions: Pucisca, and the Stonemasonry School, the village of Skrip, and the Brac Native and Olive Oil museum.

After the pickleball tournament you have private transfer to Bol.

Overnight on cruiser yacht docked in Bol.

SEPTEMBER 6, 2024

ARRIVAL ON BRAČ ISLAND
ACCOMMODATION:
MEALS: BREAKFAST ON BOARD, DINNER ON BOARD







# **DAY 10**SPLIT HIGHLIGHTS EXPLORER

**BRAČ ISLAND - SPLIT** 

In the morning you sail to Split, and have a private sightseeing tour of the second largest city in Croatia and the city that has it all: Roman ruins and grand museums alongside fashionable cafes and trendy shops.

Discover the city of Split and Emperor Diocletian's 3rd-century palace with the guidance of a local expert. Your tour will encompass Diocletian's Palace and the medieval quarter of Split, both of which enjoy UNESCO World Heritage site status.

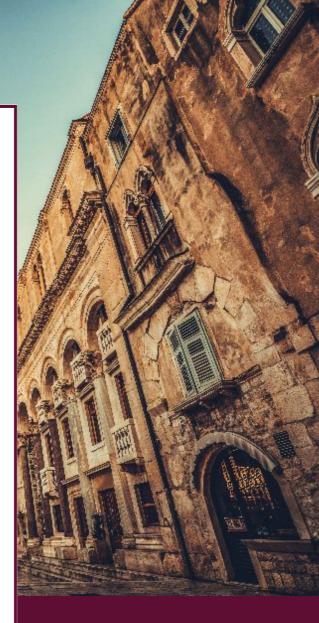
Throughout this immersive experience, you will have the opportunity to visit key landmarks, including Diocletian Palace, the Cathedral of Saint Domnius, Jupiter's Temple, the Statue of Grgur Ninski, Prokurativa (Republic Square), Riva (Split waterfront), Piazza (People's Square), and Varoš (Old Split's suburb).

Beyond its architectural splendor, Split emerges as a multifaceted city, offering an array of cultural amenities, including exceptional gastronomy, film screenings, theatrical productions, music festivals, and art exhibitions. It serves as a diverse hub for entertainment and cultural enrichment.

After the tour enjoy your free time and join the farewell dinner on . . .

SEPTEMBER 7, 2024

SPLIT HIGHLIGHTS EXPLORER
ACCOMMODATION:
MEALS: BREAKFAST ON BOARD, DINNER ON BOARD







Once you've settled into your hotel, you're free to explore Split at your leisure or have a half day pickleball adventure.

Enjoy!

Overnight in Split.

SEPTEMBER 8, 2024

DISEMABRK THE VESSEL

ACCOMMODATION: CORNARO HOTEL 5\*

MEALS: BREAKFAST ON BOARD



### **DAY 12**

## NP KRKA WATERFALLS SIGHTSEEING

This private, guided tour will take you to discover one of the many beautiful gems of Croatia: the magical Krka National Park. Just an hour's drive from Split, away from the city crowds, lies one of the most beautiful National Parks in Croatia. Private transfer to the park.

At the mouth of the river Krka are stunning waterfalls complimented by a breathtaking canyon. Explore Skradinski buk- the most famous part of Krka National Park and the longest waterfall in Krka river. Walk over the wooden pathways where you are in touch with Krka river. Beside stunning scenery, Krka National Park is home to fascinating wildlife.

Enjoy the fresh air, wild nature and explore the Park by visiting NP Krka's ethno village, small stone houses, old watermills and the first hydroelectric power station in Europe.

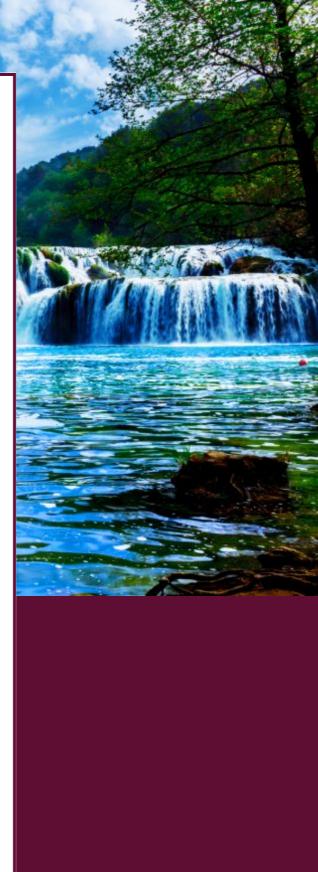
After exploring and sightseeing we will take a 30 minutes long boat cruise along the Krka river. Then we'll drop by to see Skradin, a very picturesque Mediterranean town with narrow paved streets, passages and vaults.

**Lunch at Krka Ethno Houses** is a delightful experience that allows you to enjoy traditional Croatian cuisine in a charming and picturesque setting.

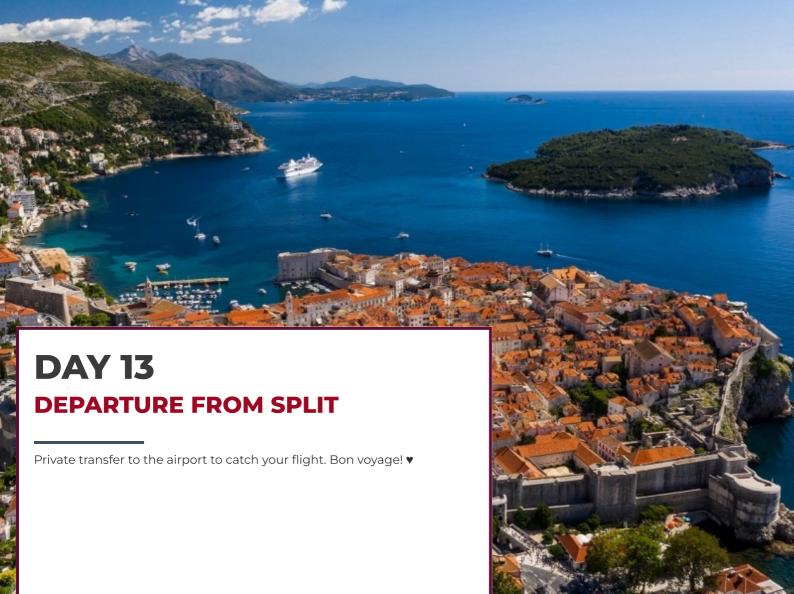
Free time in Skradin and departure back to your hotel.

#### SEPTEMBER 9, 2024

NP KRKA WATERFALLS SIGHTSEEING ACCOMMODATION: CORNARO HOTEL 5\* MEALS: BREAKFAST, LUNCH







**SEPTEMBER 10, 2024** 

DEPARTURE

**MEALS: BREAKFAST** 





- → Private transfer
- → Lunch on the tour

#### ✓ MLJET ISLAND STAND-UP PADDLE ADVENTURE

- → Hand-picked VIA local guide
- ightarrow Entrance fee for NP Mljet
- → All equipment

#### ✓ SIGHTSEEING KORČULA TOWN & DINNER AT RANCH "MAHA" (up to 3h)

- → Hand-picked VIA local guide
- → Dinner at a restaurant
- → Private transfer

#### ✓ VIS ISLAND MILITARY TOUR (up to 4h)

- → Hand-picked VIA local guide
- ightarrow Off-road vehicle / jeep safari





### **INCLUSIONS**

#### **PACKAGE INCLUDES**

- $\checkmark~$  VIS MAMMA MIA TOUR (up to 2 hours)
  - ightarrow Local hand picked English speaking guide
- ✓ VIS BIKING TOUR (2h)
  - ightarrow Hand-picked VIA local guide
  - ightarrow All equipment
  - → Private transfer

#### ✓ HVAR TOWN HIGHLIGHTS EXPLORER (up to 2h)

- → Hand-picked VIA local guide
- → All entrance fees
- ightarrow Hvar local transfer

#### ✓ HVAR BIKE & WINE TOUR (up to 6h)

- ightarrow Hand-picked VIA local guide
- ightarrow Mountain bike or e-bike
- $\, o\,$  Wine tasting
- ightarrow Traditional local snacks
- ightarrow Private transfer
- → Lunch on the tour

#### ✓ SPLIT HIGHLIGHTS EXPLORER (up to 2h)

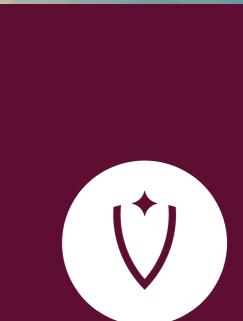
- $\,\,
  ightarrow\,\,$  Hand-picked VIA local guide
- ightarrow Entrance fee for Diocletian's basement
- $\,
  ightarrow\,$  Private transfer

#### ✓ DISEMABRK THE VESSEL

 $\rightarrow$  Private transfer

#### ✓ NP KRKA WATERFALLS SIGHTSEEING (up to 4h)

- $\,\,
  ightarrow\,\,$  Hand-picked VIA local guide
- → Entrance fee for NP Krka
- → Boat ride
- → Lunch on the tour
- ightarrow Private transfer







### **EXTRAS & EXCLUSIONS**

#### **PACKAGE EXCLUSIONS**

- ✓ International flights
- ✓ Any meals not indicated in the above itinerary
- ✓ Any personal expenses
- ✓ Fuel costs for motorized water toys isEUR180/hour (or EUR3500 unlimited)
- ✓ Massage



### **Your Accommodation**

# VALAMAR DUBROVNIK, NNH 4\* August 29, 2024 - September 1, 2024











Located in the southernmost part of Croatia at the foot of Mount Srđ and bathed by the waters of the Adriatic Sea, the uniquely attractive medieval town of Dubrovnik is waiting to welcome you. Whether you are looking for a romantic getaway for couples, a luxury holiday or a fulfilling family stay, Dubrovnik offers the best choice of hotels and superb service.

All our hotels are located on the Babin kuk peninsula in a green Mediterranean oasis with well-tended beaches and just a few minutes away from Dubrovnik's famous historic centre surrounded by its ancient town walls. Choose a hotel that suits you and enjoy the harmonious blend of historic heritage and modern comfort in a town that is a UNESCO World Heritage Site.

HOTELS 4\*:

VALAMAR LACROMA

VALAMAR ARGOSY

VALAMAR TIRENA

**ROOM TYPE:** 15x Double/Twin Room

CHECK IN: August 29, 2024 | CHECK OUT: September 1, 2024

### **Your Accommodation**

# LUXURY MINI CRUISER YACHT ARETHA September 1, 2024 - September 8, 2024











Aretha is a newly built 46 meters long motor vessel, completely refit in 2024. It has 13 double/twin cabins and 2 VIP suits with private terrace and private jacuzzi, where 30 people can be comfortably accommodated. Each cabin is air conditioned and has its own bathroom.

Aretha has a large sundeck with deck chairs, sunbeds and jacuzzi where you can relax and enjoy the beautiful sea and coasts of Croatia. With plenty of amenities it is making a perfect yacht vacation for a group island hopping the majestic Adriatic.

#### Water toys:

- Jet Ski
- Sea Bob
- 6 x Stand up paddle board
- Wakeboard
- 2 tenders with ringo & bana
- 6 X kayaks
- Yacht pool
- Water slide

#### Amenities:

- Gym
- Cinema
- Wellness with sauna & massages
- Sun deck bar

CHECK IN: September 1, 2024 | CHECK OUT: September 8, 2024

### **Your Accommodation**

## CORNARO HOTEL 5\* September 8, 2024 - September 10, 2024











A seamless fusion of traditional and modern, affiliated with a passion for complete professional service, creates an experience that is truly exquisite.

The excellent city central location of our hotel, its ancient history surroundings and interior elegance are complemented by discreet placement of the latest technology thoughtfully integrated throughout each room and hotel facilities. It's the combination of personal touch, our remarkable people, exceptional location and property full of charm that create the Cornaro Hotel experience.

Cornaro Hotel offers a rooftop terrace with a hot tub and a bar, as well as free WiFi and a 24-hour front desk.

All modern hotel rooms include a flat-screen TV with satellite channels, air-conditioning, a seating area, mini bar and city views. Some rooms have their own tablet. The bathrooms are fitted with walk in showers.

A rich buffet breakfast is served each morning at the hotel restaurant while bar offers wine tasting of Croatian Wines. The staff will gladly help organise a range of activities in and around the city, from pub crawls and walking tours, to sports activities and excursions.

**ROOM TYPE:** 15x Superior Double Room

CHECK IN: September 8, 2024 | CHECK OUT: September 10, 2024

### **Booking Terms and Conditions Agreement**

#### Reservations

All the reservations can be made via our booking agents. Our booking agents can be reached over the email ([email protected]), by filling the contact form on the web site, and/or by calling the official phone number stated on the website.

#### **Deposits & Final payments**

First quote and offer is always free, for any additional changes you may be asked to pay the deposit. We keep the right to ask for \$200 non-refundable deposit to make additional changes on the itinerary. Upon the confirmation, the deposit goes towards the final payment and in case the trip is not confirmed we keep the right to keep the deposit for the spent time.

The final payment is due to 45 days prior to the departure. If we do not receive the final payment by the due date, we reserve the right to cancel the reservation and keep the deposit. In case of any billing errors we reserve the right to re-invoice with correct pricing. We also reserve the right to change the final price if the currency exchange rate compared to EUR changes drastically and more than 1.5%.

If booking is confirmed 46 days or more before the departure Via Tours Croatia will ask for 20% down deposit to secure the services. Via Tours Croatia will ask remaining balance 45 days prior to the departure date.

#### **Credit cards**

We accept major credit cards. Credit card charges require certain information and will be processed only upon submission of a completed form.

#### **Returned checks**

A fee of \$30 will be charged for any returned checks.

#### **Revision fee**

Revision fee of \$30 per transaction alterations or revisions. A change of tour date or tour itinerary within 45 days of departure will be treated as a cancellation and new booking; regular cancellation fees apply.

#### **Cancellations and cancellation fees**

Cancellations must be advised to Via tours Croatia in writing. Per person cancellation fees apply as follows:

#### **Land custom trips**

46+ days prior to commencement of service:

20% deposit to secure the booking - non-refundable after payment

80% 45 days prior to the trip - non refundable after payment

#### **Charters**

50% non-refundable deposit upon confirmation

50% 45 days prior to the arrival date

If the booking is confirmed 45 days prior to the arrival or sooner, the full payment will be required.

Optional tours cannot be refunded after purchase. Refund takes up to 30 days to process.

Via tours Croatia cannot assume responsibility for any additional costs or fees relating to the issuance and/or cancellation of air tickets or other travel arrangements not made through Via tours.

Any trip cancellations and non delivered services due to force majeures Via Tours Croatia is not to be held liable. Force majeures (pandemic, fires, earthquake, or similar), which is international law phenomena that relieves the parties from performing their contractual obligations when certain circumstances beyond their control arise, making performance inadvisable, commercially impracticable, illegal, or impossible.

Bearing in mind the above, Tour operator is not legally obliged to repay any received deposits. However, in such cases Via Torus Croatia will do everything in it's power to re-book travelers to next possible date but no longer than 365 days in the future.

Refunds for unused services With no exceptions, no refunds will be made for unused services once travel arrangements have commenced.

#### **Service Complaints**

All complaints must be received in written form directly to Via tours, either over the e-mail and/or mail. Complaints are accepted 30 days after the service was used. Please make sure to send the complaints in that time period as complaints received after 30 days will not be considered.

#### **Passports & visas**

A valid passport is required of all tour participants. It must be valid six months after date of return. Your travel agent can help you obtain the necessary forms for passport application. Non-US citizens must consult with the appropriate consulates to determine if any visas are needed. All passengers, regardless of the passport they hold, should check with the appropriate consulates to determine if any visas are needed. Securing any needed visas is the responsibility of the tour participant. Health requirements Tour members should check with the consulates and/or the local health boards for the latest health requirements. Travelers who need special assistance Any disability requiring special attention must be reported during the booking. Via tours will make all the efforts to accommodate any special needs passengers might have. Young tour participants Tour participants under the age of 18 years must be accompanied by the adult. Depending on the age, discounts may apply.

#### **Accommodations**

The hotels listed on an offer that is accepted will be used as confirmed. The categorization is always clearly stated, as well as the name of the hotel, during the booking process. Please note it is a standard policy that hotel rooms are

available for check-in after 3 p.m. Early hotel check-ins/outs are possible depending on the occupancy at an extra charge. All the claims about the rooms must be made during check-in so Via tours can react immediately. Claims about the accommodation issues will not be considered after the service is over. Air-conditioning Although available at most 3, 4 and 5 star hotels, conditions and use of air-conditioning abroad differs greatly from the United States. Many European hotels were built before central air-conditioning was introduced. Via tours will clearly state the working condition of air-condition in each hotel.

#### Included/Not included in program price

Everything that is included in the program price you are not paying at the spot. However, all "not included" items in a program are optional unless it is the obligatory extra charge such as tourist tax.

#### **Safety**

Please be aware that during your participation in tours operated by Via tours, certain risks and dangers may arise beyond our control including, but not limited to, the hazards of traveling in undeveloped areas; travel by boat, train, automobile, aircraft or other means of transportation; the forces of nature, political unrest and accident or illness in remote regions without means of rapid evacuation or medical facilities. Via tours will not have liability regarding provision of medical care or the adequacy of any care that may be rendered. It is understood that Via tours will use its best efforts to ensure that adequate measures are taken.

#### Reservations and payments.

We use Stripe Pay Way that applies the most modern standards in data protection – Secure Socket Layer (SSL) protocol with 128-bit encryption of data and MD5 algorithm. ISO 8583 protocol provides data exchange in a private network between T-com system and authorization centers of credit card companies. The private network is from unauthorized access protected with a double layer of the firewall. Travel insurance is not included in program price. We recommend you to take out package of travel insurance. Travel insurance package consist of health travel insurance, accident insurance, baggage insurance and trip cancellation insurance. Legislative- Croatian legislative is applicable to this contract and all the legal relations that arise from it. Court – Municipal Court in Zlatar, Republic of Croatia shall have jurisdiction to all the disputes related to this contract. Damage – Via Tours Croatia is not responsible for the damage caused by behavior of the passengers or for the damage caused by acts or omissions of third party.

#### **IMPORTANT COVID19 FLEXIBLE BOOKING TERMS & CONDITIONS**

Due to COVID19, Via has changed booking terms and conditions. Every deposit payment is fully refundable in case the travelers are not allowed to get into the country or cannot make it to the destination due to boarder closures. In case the travelers are allowed to enter the destination and can travel, regular terms and conditions apply.

Also, in case of boarder closures, booking can be re-booked to new dates without penalty 60 days prior to the arrival. Closer re-bookings are subject to every individual situation and availability. The flexible booking terms are active until pandemic is officially over on the destinations travelers are visiting.

Full legal name				
Date				
Signature				